



Welcome to Our Practice.

Welcome to **19th Street Dental!** We pride ourselves on providing you a wonderful dental experience. We have created an environment that is specifically designed to be convenient, comfortable and relaxing. Our emphasis is to fashion a dental experience that is of quality, care and great service. 19th Street Dental is equipped with some of the latest technological advancements that aid us in providing a contemporary approach to dentistry. We truly believe a beautiful smile is one of your greatest assets – a reflection of happiness and good health. As your dental healthcare provider, we are dedicated to creating beautiful and healthy smiles for life. Should you have any dental concerns or questions, please feel free to contact our office any time at **(404)567-8900**.

Thank you for choosing **19th Street Dental** for a lifetime of dental excellence! We look forward to satisfying all of your dental needs!

Appointment Policies:

We are committed to providing the highest quality of personalized dental care. Our office is opened Monday through Friday, from 8 am until 5 pm. We truly value the time our patients set aside for their dental needs; therefore, we request that patients:

Notification of cancellations or reschedules 24 hours in advance for routine procedures

Notification of cancellations or reschedules 48 hours in advance for major procedures.

Notifying us allows our office to meet the dental needs of other patients who are waiting for care. If an emergency arises, as they often do, and a patient is unable to attend their appointment, please call to let us know that the appointment will be missed and rescheduled. If a patient fails to attend their appointment and did not reschedule or cancel 24/48 hours prior to their appointment, then we are obliged to assess a **\$75 PER HOUR broken appointment fee**. **We would like to thank you in advance for respecting our time and the dental care needs of other patients by notifying us if you are unable to keep your scheduled appointment.**

Financial Policies:

Our primary goal is to offer our patients a lifetime of dental excellence, to help them establish good dental health. To accomplish these goals, we wish to spend our time and energy on our patient's goals. Therefore, in the interest of good dental care practice, we have established a credit policy to avoid any misunderstandings and to help achieve our primary goal. The following are implemented financial policies used to assist our patients with taking care of their investment:

- We will happily discuss every procedure and associated fee before we begin the procedure.
- Our policy is to request payment at the time of your dental treatment.
- We accept all Major Credit cards including Visa, Master Card, American Express and Debit Cards or cash. You can also settle your account for your treatment through Care Credit, a third-party finance company. *If you would like more information on Care Credit, please contact our office for a brochure and any additional information you may need.*

Although we are not contracted providers of dental benefit plans, we do, however, accept all major insurance company payments. As a courtesy, we will file your insurance at no charge and we will make every effort to assume maximum benefits.